

Important Notice for Users of the NiagaraAX Framework Regarding the Heartbleed Bug April 10, 2014

On Monday, April 7, US-CERT published an alert TA14-098A regarding a serious weakness in OpenSSL, one of the more popular open source cryptographic libraries, used to encrypt traffic on the Internet and used inside many web servers.

After a thorough review of Tridium products, we want to reassure Tridium customers that no versions of Niagaraax Framework software or any other Tridium product, are affected by the Heartbleed bug.

Although OpenSSL is included with some versions of Niagara Ax software, it does not use the OpenSSL feature containing the reported vulnerability. As a result, no patch or update to Niagara Framework software is necessary.

Cyber security of our products is a top priority at Tridium. As soon as we learned of the alert, we evaluated our portfolio and wanted to notify customers as quickly as possible of the results of that evaluation. More information about the Heartbleed bug can be found at http://heartbleed.com/.